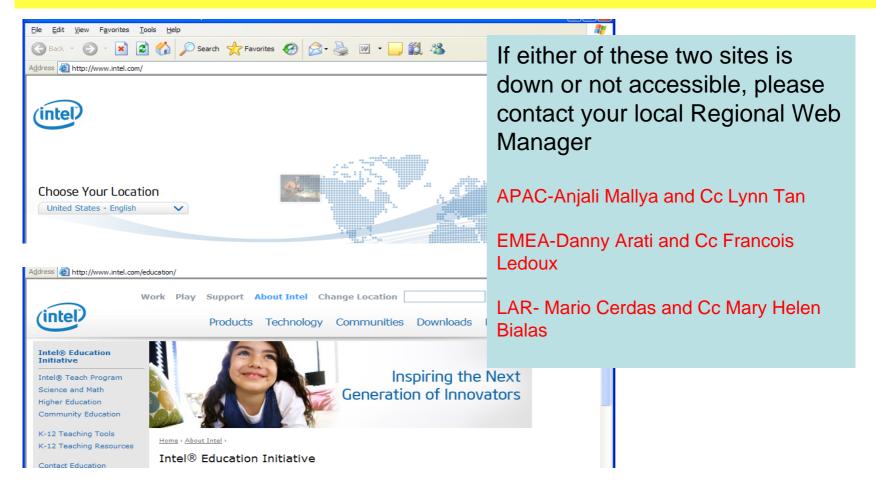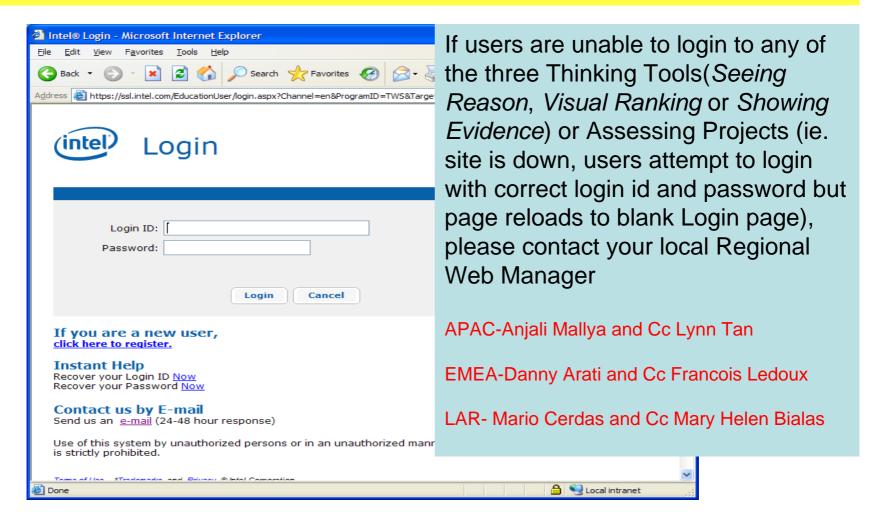# Intel® Education Initiative Worldwide Escalation Plan

This document is intended for RTA/STs escalation use during workshops

Urgent Production site issues during Non U.S. working hours= 5pm-7am pst

If either of these two sites is down or not accessible, please contact your local Regional Web Manager

APAC-Anjali Mallya and Cc Lynn Tan

EMEA-Danny Arati and Cc Francois Ledoux

LAR- Mario Cerdas and Cc Mary Helen Bialas

Intel Login issues during
Non U.S. working hours= 5pm-7am pst

If users are unable to login to any of the three Thinking Tools(*Seeing Reason*, *Visual Ranking* or *Showing Evidence*) or Assessing Projects (ie. site is down, users attempt to login with correct login id and password but page reloads to blank Login page), please contact your local Regional Web Manager

APAC-Anjali Mallya and Cc Lynn Tan

EMEA-Danny Arati and Cc Francois Ledoux

LAR- Mario Cerdas and Cc Mary Helen Bialas

TT/AP landing page issues during Non U.S. working hours= 5pm-7am pst

Intel Education: Visual Ranking Tool - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back   Search   Favorites

Address http://educate.intel.com/en/ThinkingTools/VisualRanking/   Go   Links

intel Education

Visual Ranking Tool : Analyzing and Evaluating Information

Home › About Intel › Education Home › K12 Tools

Overview and Benefits | Try The Tool | Project Examples | Instructional Strategies | Workspace

Making a... But when it... skills of a... brings fo... and refin... explain t... visual dia... organize...

The tool... that is co... or at sch... distant c...

If users are unable to access the login from any one of the tools landing pages or *Assessing Projects*, please send an email to:
edweb.support@intel.com
(Incident time to respond: 30min-1hr)

Sign-In

Teacher Workspace

Student Log-In

Quote to Note

"The exercise of ordering your favorites...ranking one a level higher than another, and then articulating why you chose the way you did- requires a depth and clarity of consideration and comparison that inspires richer appreciation and enjoyment."

See how easy it is to use the tool. Follow a tutorial that helps get you started with using the tool in the classroom.

Done   Trusted sites

Urgent Production site issues during U.S. working hours= 7am-5pm pst

If either of these two sites is down or not accessible, send an e-mail to: edweb.support@intel.com
(Incident time to respond: 30min-1hr)

Intel Login issues during U.S. working hours= 7am-5pm pst

If users are unable to login to any of the three Thinking Tools (*Seeing Reason*, *Visual Ranking* or *Showing Evidence*) or *Assessing Projects* (ie. site is down, users attempt to login with correct login id and password but page reloads to blank Login page) send e-mail to:

edweb.support@intel.com

(Incident time to respond: 30min-1hr)

TT/AP landing page issues during U.S. working hours= 5pm-7am pst

If users are unable to access the login from any one of the tools landing pages or *Assessing Projects*, please send an email to:
edweb.support@intel.com
(Incident time to respond: 30min-1hr)